

KeyCare Hospital Networks

This list applies to members on the **KeyCare Core and KeyCare Plus plans**. You must go to one of these hospitals for planned hospital admissions. If you do not use one of these hospitals for a planned admission, you will need to pay their claims. This list also applies to KeyCare Access, but only for emergencies.

Full Cover Hospital Network - We cover you in full at the rate agreed with the hospital

Eastern Cape

East London

- Life Beacon Bay Hospital
- Life East London Private Hospital*
- Life St James Operating Theatres*
- Life St Dominic's Private Hospital

Humansdorp

- Life Isivivana Private Hospital

Port Elizabeth

- Life New Mercantile Hospital

Queenstown

- Life Queenstown Private Hospital

Uitenhage

- Netcare Cuyler Clinic

Umtata

- Life St Mary's Private Hospital

Free State

Bethlehem

- Mediclinic Hoogland

Bloemfontein

- Horizon Eye Care Centre
- Netcare Pelonomi Private Hospital
- Life Rosepark Clinic
- Life Pasteur Hospital*
- Netcare Universitas Private Hospital

Welkom

- Mediclinic Welkom
- St Helena Hospital

Gauteng

Benoni

- Life The Glynnwood Hospital
- Sunshine Hospital

Boksburg

- Clinix Botshelong-Empilweni Private Hospital

Brakpan

- Life Dalview Clinic

Germiston

- Life Roseacres Clinic

Heidelberg

- Life Suikerbosrand Clinic

Johannesburg

- Netcare Rand Clinic
- Johannesburg Eye Clinic
- Netcare Garden City Clinic
- Life Brenthurst Clinic

Lakefield

- Netcare Optiklin Eye Hospital

Midrand

- Life Carstenhof Clinic

Pretoria

- Netcare Bougainville Private Hospital
- Centurion Eye Hospital
- Life Eugene Marais Hospital
- Netcare Jakaranda Hospital*
- Mediclinic Legae
- Mediclinic Medforum
- Muelmed Hospital
- Pretoria Eye Institute

Randfontein

- Life Robinson Hospital
- Lenmed Randfontein Private Hospital

Sasolburg

- Netcare Vaalpark Medical Centre

Saxonwold

Life Genesis Clinic

Soweto

- Clinix Tshepo-Themba Private Hospital
- Dr S K Matseke Memorial Hospital

Springs

- Life Springs Parkland Clinic
- Life St Mary's Maternity HospitalClinic*

Thembisa

- Lenmed Health Zamokuhle Private Hospital

Vanderbijlpark

- Mediclinic Emfuleni
- Ocumed

Vereeniging

- Clinix Naledi-Nkanyezi Private Hospital
- Midvaal Private Hospital

Westgate

- Medgate Day Clinic

KwaZulu-Natal

Amanzimtoti

- Netcare Kingsway Hospital

Chatsworth

- Life Chatsmed Garden Hospital

Durban

- JMH City Hospital
- Life Entabeni Hospital

Empangeni

- Life Empangeni Garden Clinic

Isipingo

- JMH Isipingo Clinic

KwaZulu-Natal (continues)

Kokstad

- Netcare Kokstad Hospital

Ladysmith

- Lenmed Health La Verna Hospital

Newcastle

- Newcastle Private Hospital

Phoenix

- Life Mount Edgecombe

Pietermaritzburg

- Netcare St Anne's Hospital

Pinetown

- Life Crompton Hospital

Port Shepstone

- Hibiscus Hospital

Richards Bay

- Netcare The Bay Hospital

Tongaat

- Mediclinic Victoria (Tongaat)

Limpopo

Bela-Bela

- St Vincent's Hospital

Phalaborwa

- Clinix Phalaborwa Private Hospital

Polokwane

- Mediclinic Limpopo

Thabazimbi

- Mediclinic Thabazimbi

Tzaneen

- Mediclinic Tzaneen

Mpumalanga

Barberton

- Mediclinic Barberton

Emalahleni

- Life Cosmos Hospital
- Emalahleni Day Hospital

Ermelo

- Ermelo Private Hospital

Middelburg

- Life Middelburg Private Hospital

Nelspruit

- Mediclinic Nelspruit

Piet Retief

- Life Piet Retief Hospital

Trichardt

- Mediclinic Highveld

North West

Brits

- Mediclinic Brits

Carletonville

- Leslie Williams Private Hospital
- Western Deep Clinic

Klerksdorp

- Life Anncron Clinic

Mafikeng

- Victoria Private Hospital (Mafikeng Hospital)

Orkney

- West Vaal Clinic

Potchefstroom

- Mediclinic Potchefstroom

Rustenburg

- Life Peglerae Hospital

Vryburg

- Vryburg Private Hospital

Northern Cape

Kathu

- Lenmed Health Kathu Private Hospital

Kimberley

- Mediclinic Kimberley
- Finsch Mine Hospital

Upington

- Upington Private Hospital

Western Cape

Bellville

- Bellville Medical Centre
- Mediclinic Louis Leipoldt
- Cape Eye Hospital

Cape Town

- Netcare Christiaan Barnard Memorial Hospital
- NetCare UCT Medical Centre*

Ceres

- Netcare Ceres Hospital

Gatesville

- Melomed Gatesville

George

- Mediclinic Geneva
- Mediclinic George

Hermanus

- Mediclinic Hermanus

Kuils River

- Netcare Kuils River Hospital

Milnerton

- Mediclinic Milnerton

Mitchells Plain

- Melomed Mitchells Plain

Mossel Bay

- Life Bayview Hospital

Oudtshoorn

- Cango Medicentre
- Mediclinic Klein Karoo*

Paarl

- Mediclinic Paarl

West Coast

- Life West Coast Private Hospital

Worcester

- Mediclinic Worcester

Lesotho

- Willie's Hospital*

Partial Cover Hospital Network - We pay up to a maximum of 70% of the hospital account, you must pay the balance of the account. If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

Gauteng

Kempton Park

- Arwyp Medical Centre

Lenasia

- Lenmed Ahmed Kathrada Private Hospital

Pretoria

- Louis Pasteur Hospital
- Zuid-Afrikaans Hospital

KwaZulu-Natal

Pietermaritzburg

- Midlands Medical Centre

Sydenham

- Lenmed Health Shifa Hospital

**These hospitals do not have casualty units*

KeyCare Access Hospital Network for childbirth and care for your baby

Eastern Cape

Port Elizabeth

- Life New Mercantile Hospital

Uitenhage

- Netcare Cuyler Hospital

Umtata

- Life St Mary's Private Hospital

Free State

Bloemfontein

- Netcare Pelonomi Private Hospital

Sasolburg

- Netcare Vaalpark Hospital

Gauteng

Alberton

- Netcare Clinton Hospital

Johannesburg

- Netcare Rand Hospital

Krugersdorp

- Netcare Krugersdorp Hospital

Pretoria

- Netcare Femina Hospital
- Mediclinic Legae
- Louis Pasteur Hospital

Soweto

- DR S K Mateke Memorial Hospital

Springs

- Netcare N17 Hospital

Tembisa

- Lenmed Health Zamokhule Private Hospital

KwaZulu-Natal

Amanzimtoti

- Netcare Kingsway Hospital

Kokstad

- Netcare Kokstad Hospital

Ladysmith

- Lenmed Health La Verna Hospital

Pietermaritzburg

- Netcare St Anne's Hospital

Richards Bay

- Netcare The Bay Hospital

Sydenham

- Lenmed Health Shifa Hospital

Tongaat

- Mediclinic Victoria

Limpopo

Phalaborwa

- Clinix Phalaborwa Private Hospital

Polokwane

- Mediclinic Limpopo

Tzaneen

- Mediclinic Tzaneen

Mpumalanga

Nelspruit

- Mediclinic Nelspruit

Northern Cape

Kimberley

- Mediclinic Kimberley

North West

Rustenburg

- Netcare Ferncrest Hospital

Western Cape

Gatesville

- Melomed Gatesville

Kuils River

- Netcare Kuils River Hospital

Milnerton

- Mediclinic Milnerton

Mitchells Plain

- Melomed Mitchells Plain

Paarl

- Mediclinic Paarl

Delta Hospital Network

Applicable Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core network options. You are covered in full at hospitals in the Delta Hospital Network. For planned admissions to any other private hospital, you must pay an upfront amount of R7 100. This does not apply in an emergency.

Gauteng

- Arwyp Medical Centre
- Life Bedford Gardens Hospital
- Netcare Bougainville Private Hospital
- Life Brenthurst Clinic
- Life Carstenhof Clinic
- Dr S K Matseke Memorial Hospital
- Clinix Naledi-Nkanyezi Private Hospital
- Clinton Clinic
- Life Genesis Clinic
- Mediclinic Emfuleni
- Netcare Femina Hospital
- Life Fourways Hospital
- Legae Private Hospital
- Lenmed Ahmed Kathrada Private Hospital
- Life Groenkloof Hospital
- Louis Pasteur Hospital
- Midvaal Private Hospital
- Mediclinic Morningside
- Life Robinson Private Hospital
- Life Roseacres Clinic
- Suikerbosrand Clinic
- The Donald Gordon Medical Centre
- Life Wilgeheuwel Hospital

Eastern Cape

- Life Mercantile Hospital

North West

- Netcare Ferncrest Hospital

KwaZulu Natal

- Life Chatsmed Garden Hospital
- Life Entabeni Hospital
- Midlands Medical Centre
- Life Westville Hospital

Western Cape

- Mediclinic Cape Town
- Life Vincent Pallotti Hospital
- Melomed Mitchells Plain
- Mediclinic Panorama
- Mediclinic Vergelegen

Free State

- Life Rosepark Hospital
- Universitas Private Hospital
- Horizon Eye Care Centre

Smart Hospital Network

For planned admissions to any other private hospital, you must pay an upfront amount of R8 200. This does not apply in an emergency.

Gauteng

- Mediclinic Morningside
- Wits Donald Gordon Medical Centre
- Netcare Clinton Hospital
- Life Roseacres Clinic
- Netcare Waterfall City Hospital
- Life The Glynnwood
- Life Wilgeheuwel Hospital
- Netcare Krugersdorp Hospital
- Dr S K Matseke Memorial Hospital
- Mediclinic Vereeniging
- Mediclinic Medforum
- Netcare Park Lane Hospital
- Mediclinic Legae
- Mediclinic Midstream
- Clinix Botshelong - Empilweni
- Life Genesis Clinic
- Life Fourways Hospital
- Life Groenkloof Hospital
- Life Wilgers Hospital

Free State

- Mediclinic Bloemfontein

KwaZulu Natal

- Mediclinic Pietermaritzburg
- Netcare St Augustine's Hospital
- JMH Isipingo Clinic
- Life Westville Hospital
- Netcare Umhlanga Hospital

Western Cape

- Mediclinic Panorama
- Mediclinic Constantiaberg
- Melomed Gatesville
- Mediclinic Cape Town
- Mediclinic Stellenbosch
- Melomed Mitchells Plain
- Mediclinic Milnerton
- Life Kingsbury Hospital
- Claremont Surgical Clinic

Eastern Cape

- Netcare Greenacres Hospital
- Life Beacon Bay Hospital

North West

- Netcare Ferncrest Hospital

Mpumalanga

- Mediclinic Nelspruit

The hospital network list can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

Contact us

You can call us on 0860 99 88 77 or visit www.discovery.co.za for more information.

Complaints process

You may lodge a complaint or query with Discovery Health Medical Scheme by completing an online complaints form on www.discovery.co.za or address a complaint in writing directly to the Principal Officer. Should your complaint remain unresolved, you may lodge a formal dispute by following Discovery Health Medical Scheme's internal disputes process on the Discovery website. Members who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or e-mail complaints@medicalschemes.com. Customer Care Centre: 0861 123 267 / website www.medicalschemes.com