Hospital networks for KeyCare, Delta and Smart plans 2018
# KeyCare Hospital Networks

This list applies to members on the KeyCare plans. On KeyCare Access cover is limited to emergencies and trauma. You must go to one of these hospitals for planned admissions on the KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned admission, you will need to pay these claims.

**Full Cover Hospital Network** – We cover you in full at the rate agreed with the hospital in accordance with your health plan benefits.

*Hospitals with no casualty unit*

## Eastern Cape
- **East London**
  - Life Beacon Bay Hospital
  - Life East London Private Hospital
  - Life St James Operating Theatres
  - Life St Dominic's Private Hospital
- **Humansdorp**
  - Life Isivivana Private Hospital
- **Port Elizabeth**
  - Life Mercantile Hospital
- **Queenstown**
  - Life Queenstown Private Hospital
- **Uitenhage**
  - Netcare Cuyler Clinic
- **Umtata**
  - Life St Mary's Private Hospital

## Gauteng
- **Benoni**
  - Life The Glynnwood Hospital
  - Sunshine Hospital
  - Netcare Optiklin Eye Hospital
- **Brakpan**
  - Life Dalview Hospital
- **Germiston**
  - Life Roseacres Hospital
- **Heidelberg**
  - Life Suikerbosrand Hospital
- **Johannesburg**
  - Netcare Rand Hospital
  - Netcare Garden City Hospital
  - Life Brenthurst Hospital
- **Midrand**
  - Life Carstenhof Hospital
- **Pretoria**
  - Life Carstenhof Hospital
  - Netcare Bougainville Private Hospital
  - Life Eugene Marais Hospital
  - Netcare Jakaranda Hospital
  - Mediclinic Legae
  - Mediclinic Medforum
  - Mediclinic Muelmed
  - Pretoria Eye Institute
- **Randfontein**
  - Life Robinson Private Hospital
  - Lenmed Health Randfontein Private Hospital
- **Saxonwold**
  - Life Genesis Clinic
  - Soshanguve
  - Botshilu Private Hospital
- **Soweto**
  - Clinix Tshepo – Themba Private Hospital

## Free State
- **Bethlehem**
  - Mediclinic Hoogland
- **Bloemfontein**
  - Horizon Eye Care Centre
  - Netcare Pelonomi Private Hospital
  - Life Rosepark Hospital
  - Life Pasteur Hospital
  - Netcare Universitas Private Hospital
- **Sasolburg**
  - Netcare Vaalpark Hospital

## KwaZulu-Natal
- **Amanzimtoti**
  - Netcare Kingsway Hospital
- **Chatsworth**
  - Life Chatsmed Garden Hospital
- **Durban**
  - JMH City Hospital
  - Life Entabeni Hospital
- **Empangeni**
  - Life Empangeni Garden Clinic
- **Isipingo**
  - JMH Isipingo Clinic
- **Kokstad**
  - Kokstad Private Hospital
- **Lady Smith**
  - Lenmed Health La Verna Hospital
- **Newcastle**
  - Mediclinic Newcastle

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Partial Cover Hospital Network – We pay up to a maximum of 70% of the hospital account, you must pay the balance of the hospital account. If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

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<thead>
<tr>
<th>Partial Cover Hospital Network</th>
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<tbody>
<tr>
<td>Gauteng</td>
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<tr>
<td>Kempton Park</td>
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<tr>
<td>Arwyp Medical Centre</td>
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<td>Lenasia</td>
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<tr>
<td>Lenmed Health Ahmed Kathrada Private Hospital</td>
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<tr>
<td>Pretoria</td>
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<tr>
<td>Louis Pasteur Hospital</td>
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<td>Zuid-Afrikaans Hospital</td>
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<tr>
<td>KwaZulu-Natal</td>
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<tr>
<td>Pietermaritzburg</td>
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<tr>
<td>Midlands Medical Centre</td>
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<tr>
<td>Sydenham</td>
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<tr>
<td>Lenmed Health Shifa Hospital</td>
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KeyCare Casualty Hospitals – You are covered in any network casualty unit at one of the KeyCare network hospitals. You have to pay the first R325 of the consultation and cover is subject to authorisation. If you use a casualty unit outside of the KeyCare Casualty Network, you will have to pay the difference between what the Scheme pays and what is charged.

<table>
<thead>
<tr>
<th>KeyCare Casualty Hospitals</th>
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<tbody>
<tr>
<td>Western Cape</td>
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<tr>
<td>Bellville</td>
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<tr>
<td>Mediclinic Louis Leipoldt</td>
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<td>Melomed Bellville</td>
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<td>Cape Town</td>
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<td>Christiaan Barnard Memorial Hospital</td>
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<tr>
<td>Paarl</td>
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<td>Mediclinic Paarl</td>
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<td>Gauteng</td>
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<td>Vereeniging</td>
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<td>Midvaal Private Hospital</td>
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<td>Tembisa</td>
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<td>Zamokuhle Private Hospital</td>
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<td>Vosloorus</td>
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<td>Botsheleng Empilweni Clinic</td>
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<td>Pretoria</td>
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<td>Mediclinic Muelmed</td>
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<td>Springs</td>
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<td>Life Springs Parkland Hospital</td>
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<td>Johannesburg</td>
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<td>Life Brenchurst Hospital</td>
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<td>Garden City Clinic</td>
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<td>Benoni</td>
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<td>Sunshine Hospital</td>
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<td>Life Carstehof Hospital</td>
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<td>KwaZulu-Natal</td>
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<td>Chatsworth</td>
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<td>Life Chatsmed Garden Hospital</td>
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<td>Phoenix</td>
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<td>Life Mount Edgecombe Hospital</td>
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<td>Amanzimtoti</td>
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<td>Kingsway Hospital</td>
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<td>Durban</td>
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<td>City Hospital Ltd</td>
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<td>Ladysmith</td>
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<td>La Verna Hospital</td>
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<tr>
<td>Newcastle</td>
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<tr>
<td>Mediclinic Newcastle</td>
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<tr>
<td>Richards Bay</td>
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<tr>
<td>The Bay Hospital</td>
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<tr>
<td>North West</td>
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<td>Vryburg</td>
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<tr>
<td>Vryburg Private Hospital</td>
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<td>Klerksdorp</td>
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<td>Life Anncron Hospital</td>
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<td>Mediclinic Brits</td>
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<td>Limpopo</td>
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<tr>
<td>Mediclinic Limpopo</td>
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<tr>
<td>Mediclinic Thabazimbi</td>
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The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
KeyCare Access Hospital Network for childbirth and care for your baby for 12 months from your baby’s date of birth

We cover you in full at the agreed rate with the hospital in accordance with your health plan benefits. If you do not use one of these hospitals, you will need to pay these claims.

**Eastern Cape**

- Port Elizabeth
  - Life Mercantile Hospital
- Uitenhage
  - Netcare Cuyler Hospital
- Umtata
  - Life St Mary’s Private Hospital

**Free State**

- Bloemfontein
  - Netcare Pelonomi Private Hospital
- Sasolburg
  - Netcare Vaalpark Hospital

**Gauteng**

- Alberton
  - Netcare Clinton Clinic
- Johannesburg
  - Netcare Rand Hospital
- Krugersdorp
  - Netcare Krugersdorp Private Hospital
- Pretoria
  - Netcare Femina Clinic
  - Mediclinic Legae
- Soweto
  - Dr S K Mateke Memorial Hospital

**Springs**

- Netcare East Rand N17 Private Hospital

**Tembisa**

- Lenmed Health Zamokhule Private Hospital

**KwaZulu-Natal**

- Netcare Kingsway Hospital

**Amanzimtoti**

- Netcare St Annes Hospital

**Durban**

- JMH City Hospital

**Kokstad**

- Kokstad Private Hospital

**Ladysmith**

- Lenmed Health La Verna Hospital

**Pietermaritzburg**

- Netcare The Bay Hospital

**Richards Bay**

- Mediclinic Victoria

**Limpopo**

- Mediclinic Limpopo

**Polokwane**

- Mediclinic Tzaneen

**Northern Cape**

- Mediclinic Kimberley

**North West**

- Netcare Ferncrest Hospital

**Western Cape**

- Melomed Gatesville
- Netcare Kuilsriver Hospital

**Milnerton**

- Mediclinic Milnerton

**Mitchells Plain**

- Melomed Mitchells Plain

**Paarl**

- Mediclinic Paarl

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
KeyCare Day Surgery Network 2018

This list applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned admission, you will need to pay these claims.

Eastern Cape
- Port Elizabeth
  - Medical Forum Theatre
- Queenstown
  - Life Queenstown Private Hospital
- Uitenhage
  - Netcare Cuyler Clinic
- Umtata
  - Life St Mary's Private Hospital

Free State
- Bethlehem
  - Bethlehem Medical Centre
  - Citymed Theatre
  - Cure Day Clinics – Bloemfontein
- Welkom
  - Welkom Medical Centre

Gauteng
- Alberton
  - Optimed
- Benoni
  - Karibu Day Clinic
  - Lakefield Surgical Centre
  - The Healthy Eye
- Boksburg
  - Boksburg Medical & Dental Centre
- Florida
  - Constantia Clinic
  - Fauchard Clinic
- Germiston
  - Germiston Medical & Dental Centre
- Johannesburg
  - Centre of Advanced Medicine
  - Cure Day Clinics – Fourways
  - Fordsburg Clinic
  - Lenmed Health Daxina Private Hospital
  - Twenty Twenty Eye Surgery Centre
  - Visiomed Eye Laser Clinic
  - Johannesburg Eye Hospital
  - Ocumed Day Hospital
- Kempton Park
  - Birchmed Surgical Clinic
  - Ekurhuleni Surgical Day Clinic
  - Mercidoc Day Clinic
- Krugersdorp
  - Protea Clinic
- Pretoria
  - Advanced Groenkloof Day Hospital
  - Centurion Day Hospital
  - Cure Day Clinics – Erasmuskloof
  - Cure Day Clinics – Midstream
  - Intercare Day Hospital – Hazledean
  - Intercare Day Hospital – Irene
  - Klinerpark Narko Clinic
  - Life Brooklyn Day Hospital
  - Life Pretoria North Day Clinic
  - Medkin Clinic
  - Silverton Medical & Dental Centre
- Radiokop
  - Life Willeheuwel Day Clinic
- Roodepoort
  - Mayo Clinic
- Sandton
  - Sandton Day Clinic
  - Sandhurst Eye Centre
- Centurion
  - Centurion Eye Hospital
- Westgate
  - Medgate Day Clinic

KwaZulu Natal

Durban
- Bluff Medical & Dental Centre
- Durdoc Clinic
- Malvern Medical & Dental Centre
- Westridge Surgical
- Durban Eye Hospital
- Howick
  - Howick Day Clinic
- Pinetown
  - Pinetown Medicross Theatre
- South Coast
  - Shelly Beach Day Hospital
- Umhlanga
  - KZN Day Clinic
  - Medstone Medical Centre

Mpumalanga

Emalahleni/Witbank
- Advanced De La Vie Day Hospital
- Emalahleni Day Hospital
- Highveld Eye
- Nelspruit
  - Lowveld Hospital
- Secunda
  - Mediclinic Secunda

North West

Lichtenburg
- Lichtenburg Clinic
- Potchefstroom
  - Potchefstroom Medical & Dental Centre

Northern Cape

Hartswater
- Medi – Harts Day Clinic
- Kimberley
  - Narko Clinic

Limpopo

Louis Trichardt
- Zoutpansberg Private Hospital
- Polokwane
  - Mediclinic Limpopo Day Clinic

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Western Cape

Atlantis
- Wesfleur Private Clinic

Bellville
- Cure day Clinics – Bellville
- Khangela Eye Theatre

Cape Town
- John Hill Eye Laser Centre
- Parow Medical & Dental Centre

Cape Town
- Cango Medicentre

Durbanville
- Advanced Durbanville Surgical Centre
- Mediclinic Durbanville Day Clinic
- The Surgical Institute

George
- George Surgical Centre

Hermanus
- Hermanus Day Hospital

Khayelitsha
- Thembani Theatres

Knysna
- Advanced Knysna Surgical Centre

Kraaifontein
- Kraaifontein Medical & Dental Centre

Milnerton
- Intercare Day Hospital – Century City

Monte Vista
- Monte Vista Clinic

Mossel Bay
- Vidamed Bay Hospital

Paarl
- Cure Day Clinics – St Stephens Paarl

Panorama
- Advanced Panorama Surgical Centre

Somerset West
- Cure Day Clinics – Somerset West
- Somerset Aesthetic Clinic

Tokai
- Tokai Medical & Dental Centre

Worcester
- Advanced Worcester Surgical Centre

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Applicable to Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core network options. You are covered in full at hospitals in the Delta Hospital Network in accordance with your health plan benefits. For planned admissions to any other private hospital, you must pay an upfront amount of R7 650. This does not apply in an emergency.

**Gauteng**
- Arwyp Medical Centre
- Life Bedford Gardens Hospital
- Netcare Bougainville Private Hospital
- Life Brenthurst Clinic
- Life Carstenhof Clinic
- Dr S K Mateke Memorial Hospital
- Clinix Naledi-Nkanyezi Private Hospital
- Netcare Clinton Clinic
- Life Genesis Clinic
- Mediclinic Emfuleni
- Netcare Femina Hospital
- Life Fourways Hospital
- Mediclinic Legae Private Hospital
- Lenmed Ahmed Kathrada Private Hospital
- Life Groenkloof Hospital
- Louis Pasteur Hospital
- Midvaal Private Hospital
- Mediclinic Morningside
- Life Robinson Private Hospital
- Life Roseacres Clinic
- Life Suikerbosrand Clinic
- Wits Donald Gordon Medical Centre
- Life Wilgeheuwel Hospital

**KwaZulu Natal**
- Life Chatsmed Garden Hospital
- Life Entabeni Hospital
- Midlands Medical Centre
- Life Westville Hospital
- Ethekwini Hospital and Heart Centre

**Exception hospitals**
- St Augustine’s (Cardiac electrophysiology centre – arrhythmia conditions only)
- Gateway (Cardiac electrophysiology centre – arrhythmia conditions only)

**Western Cape**
- Mediclinic Cape Town
- Life Vincent Pallotti Hospital
- Melomed Mitchells Plain
- Mediclinic Panorama
- Mediclinic Stellenbosch
- Mediclinic Vergelegen
- Life Peninsular Hospital
- Melomed Gatesville

**Exception hospitals**
- Melomed Bellville (Cardiac electrophysiology centre – arrhythmia conditions only)
- Life Kingsbury Hospital (Ophthalmology and peripheral vascular surgery only)
- Christiaan Barnard Memorial hospital (Cardiac electrophysiology centre – arrhythmia conditions only)
- Melomed Tokai (Cardiac electrophysiology centre – arrhythmia conditions only)

**Free State**
- Life Rosepark Hospital
- Netcare Universitas Private Hospital
- Horizon Eye Care Centre

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Delta Day Clinic Network

Applicable to Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core network options. You are covered in full in accordance with your health plan benefits at hospitals in the Delta Hospital Network. For planned admissions to any other private hospital, you must pay an upfront amount of R7 650. This does not apply in an emergency.

Gauteng

- Advance Groenkloof Day Hospital
- Advanced Soweto Eye Hospital
- Benoni Day Clinic
- Birchmed Day Clinic
- Boksburg Medical and Dental Centre
- Centre of Advanced Medicine
- Centurion day hospital
- Centurion Eye Hospital
- Constantia Clinic
- Constantia Park Medical and Dental Centre
- Cure Day Clinic – Erasmuskloof
- Cure Day Clinic – Fourways
- Cure Day Clinic – Midstream
- Eastmed Day Clinic
- Edenvale Day Clinic
- Ekurhuleni Surgiklin Day Clinic
- Fauchard Clinic
- Fordsburg Clinic
- Germiston Medical and Dental Centre
- Hasson & Lubbert Theatre
- Intercare Day Hospital Hazeldean
- Intercare Day Hospital Irene
- Johannesburg Clinic
- Johannesburg Eye Hospital
- Karibu Day Clinic
- Kilnerpark Narko Clinic
- Lakefield Surgical Centre
- Life Brooklyn Day Hospital
- Life Pretoria North Surgical Centre
- Protea Clinic
- Life Wilgeheuwel Day Clinic
- Mayo Clinic
- Medgate Day Clinic

Medilli Day Clinic
- Medi Dent Day Clinic
- Medkin Clinic
- Mercidoc Day Clinic
- Ocumed
- Optimed
- P J Schutte Theatre Unit
- Peniston N T Theatre
- Pretoria Narkokliniek
- Protea Clinic
- Sandhurst Eye Centre
- Sandton Day Clinic (Previously Sandton Surgical Centre)
- Silverton Medical And Dental Centre
- South Day Clinic (Pty) Ltd
- The Berg Day Theatre
- The Healthy Eye
- Twenty Twenty Eye Surgery Centre
- Visiclin Eye Clinic
- Visiomed Eye Laser Clinic
- Vitalab Centre For Gynaecological Endoscopy
- Advanced East Rand day hospital

Mpumalanga

- Advance De La Vie Hospital

KwaZulu Natal

- Bluff Medical And Dental Centre
- Care Clinic (Westville)
- Howick Day Clinic
- KZN Day Clinic
- Lorne Street Anaesthetic Clinic
- Malvern Medical And Dental Centre
- Mandeni Medical Services
- Pinetown Clinic (Pty) Ltd
- Pinetown Medicross Theatre
- Westridge Surgical Day Clinic
- Medstone Medical Centre T/A Umhlanga Eye Centre
- Durban Eye Hospital
- Pietermaritzburg eye hospital

Free State

- Bethlehem Medical Centre
- Citymed Theatre
- Cure Day Clinic Bloemfontein
- Welkom Medical Centre

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Western Cape

- Advanced Durbanville Surgical Centre
- Advanced Knysna Surgical Centre (Pty) Ltd
- Advanced Panorama Surgical Centre (Pty)
- Advanced Vergelegen Surgical Centre (Pty) Ltd
- Advanced Worcester Surgical Centre
- Cango Medicentre
- Cape Dental Theatres
- Cure Day Clinic – Belville (Pty) Ltd
- Cure Day Clinic – St Stephens Paarl
- Cure Day Clinic – Somerset West
- Driftwood Clinic
- George Surgical Centre
- Intercare Day Hospital – Century City
- John Hill Eye Laser Centre
- Khangella Eye Theatre
- Kraaifontein Medical and Dental Centre
- Life Sport Science Orthopaedic Surgical Day Centre
- Mediclinic Durbanville Day Hospital
- Medi Paarl Kliniek
- Monte Vista Clinic
- Panorama Laser Clinic
- Parow Medical And Dental Centre
- Renaissance Surgical Clinic
- Somerset Aesthetic Clinic
- The Surgical Institute (Pty) Ltd
- Thembani Theatres
- Tokai Medical & Dental Centre
- Vidamed Bay Hospital (Pty) Ltd
- Wesfleur Private Clinic

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Smart Hospital Network

You are covered in full at hospitals in the Smart Hospital Network in accordance with your health plan benefits. For planned admissions to any other private hospital, you must pay an upfront amount of R8 800. This does not apply in an emergency.

Gauteng
- Mediclinic Morningside
- Wits Donald Gordon Medical Centre
- Netcare Clinton Hospital
- Life Roseacres Clinic
- Netcare Waterfall City Hospital
- Life The Glynnwood
- Life Wilgeheuwel Hospital
- Netcare Krugersdorp Hospital
- Dr S K Matseke Memorial Hospital
- Mediclinic Vereeniging
- Mediclinic Medforum
- Netcare Park Lane Hospital
- Mediclinic Legae
- Mediclinic Midstream
- Clinix Botshelong Empilweni
- Life Genesis Clinic
- Life Fourways Hospital
- Life Groenkloof Hospital
- Life Wilgers Hospital

Exception hospitals
- Sunninghill hospital (Cardiac electrophysiology centre – arrhythmia conditions only)
- Zuid-Afrikaans hospital (Cardiac electrophysiology centre – arrhythmia conditions only)
- Netcare Milpark (Cardiac electrophysiology centre – arrhythmia conditions only)

Free State
- Mediclinic Bloemfontein

Exception hospitals
- Horizon Eye Care Centre (Cataract related procedures only)

KwaZulu Natal
- Mediclinic Pietermaritzburg
- Netcare St Augustine's Hospital
- JMH Isipingo Clinic

Eastern Cape
- Netcare Greenacres Hospital
- Life Beacon Bay Hospital

North West
- Netcare Ferncrest Hospital

Mpumalanga
- Mediclinic Nelspruit

You are covered in full at hospitals in the Smart Hospital Network in accordance with your health plan benefits. For planned admissions to any other private hospital, you must pay an upfront amount of R8 800. This does not apply in an emergency.

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Smart Day Clinic Network

You are covered in full at hospitals in the Smart Hospital Network in accordance with your health plan benefits. For planned admissions to any other private hospital, you must pay an upfront amount of R8 800. This does not apply in an emergency.

Gauteng

- Benoni Day Clinic
- Birchmed Day Clinic
- Boksburg Medical and Dental Centre
- Centre of Advanced Medicine
- Centurion Day hospital
- Centurion Eye Hospital
- Constantia Clinic
- Constantia Park Medical and Dental Centre
- Cure Day Clinics - Erasmusloof
- Cure Day Clinics - Fourways
- Cure Day Clinics - Midstream
- Eastmed Day Clinic
- Edenvale Day Clinic
- Fauchard Clinic
- Fordsburg Clinic
- Germiston Medical and Dental Centre
- Hasson & Lubbert Theatre
- Intercare Day Hospital Hazeldean
- Intercare Day Hospital Irene
- Johannesburg Clinic
- Johannesburg Eye Hospital
- Karibu Day Clinic
- Kilnerpark Narko Clinic
- Lakefield Surgical Centre (Pty) Ltd
- Life Brooklyn Day Clinic
- Life Pretoria North Surgical Centre
- Life Wilgeheuwel Day Clinic
- Mayo Clinic
- Medgate Day Clinic
- Medi Dent Day Clinic
- Medkin Clinic
- Mercidoc Day Clinic
- Ocumed
- Optimed
- P J Schutte Theatre Unit
- Peniston N T Theatre
- Pretoria Narkokliniek
- Protea Clinic
- Sandhurst Eye Centre
- Sandton Day Clinic (Previously Sandton Surgical Centre)
- Silverton Medical And Dental Centre
- South Day Clinic (Pty) Ltd
- The Berg Day Theatre
- The Healthy Eye
- Twenty Twenty Eye Surgery Centre
- Visiclin Eye Clinic
- Visiomed Eye Laser Clinic
- Vitalab Centre For Gynaecological Endoscopy
- Ekurhuleni Surgiklin Day Clinic
- Advanced Groenkloof Day Hospital
- Advanced Soweto Eye Hospital
- Advanced East Rand day hospital

Free State

- Citymed Theatre
- Cure Day Clinic Bloemfontein

KwaZulu Natal

- Bluff Medical And Dental Centre
- Care Clinic (Westville)
- Howick Day Clinic
- KZN Day Clinic
- Lorne Street Anaesthetic Clinic
- Malvern Medical And Dental Centre
- Mandeni Medical Services
- Pinetown Clinic (Pty) Ltd
- Pinetown Medicross Theatre
- Westridge Surgical Day Clinic

Western Cape

- Advanced Durbanville Surgical Centre
- Advanced Vergelegen Surgical Centre
- Advanced Panorama Surgical Centre (Pty) Ltd
- Cape Dental Theatres
- Cure Day Clinic – Belville (Pty) Ltd
- Cure Day Clinic – St Stephen’s Paarl
- Cure Day Clinic – Somerset West
- Driftwood Clinic
- Intercare Day Hospital – Century City
- John Hill Eye Laser Centre
- Khangelo Eye Theatre
- Kraaifontein Medical And Dental Centre
- Life Sport Science Orthopaedic Surgical Day Centre
- Mediclinic Durbanville Day Hospital
- Monte Vista Clinic
- Panorama Laser Clinic
- Parow Medical And Dental Centre
- Renaissance Surgical Clinic
- The Surgical Institute (Pty) Ltd
- Tokai Medical & Dental Centre
- Wesfleur Private Clinic

Eastern Cape

- Medical Forum Theatre

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.
Coastal Hospital Network

You can go to any private hospital in one of the four coastal provinces for a planned admission. For planned admissions to any other hospital, we pay up to a maximum of 70% of the Discovery Health Rate (DHR) of the hospital account.

Contact Us

You can call us on 0860 99 88 77 or visit www.discovery.co.za for more information.

Complaints process

The following channels are available for your complaints and we encourage you to follow the process:

01 | To take your query further: If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer: If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | To lodge a dispute: If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme’s dispute process on the website.

04 | To contact the Council for Medical Schemes: Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.com | 0861 123 267 | www.medicalschemes.com

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