



VitalityMobile

Discovery Vitality, in association with Cell C, brings you VitalityMobile. Vitality and KeyFIT members can talk big with more free calls and more data. It's not big talk, just more talk and more data that give you great savings.

With VitalityMobile, Vitality members now get free calls to all other VitalityMobile members and an extra 50% data boost*. This is on top of the best Cell C contract deals around.

How it works

Free calls to other VitalityMobile members

The more people you know who have VitalityMobile, the more you will save on your cellphone bill each month. So, to get the maximum savings from VitalityMobile, get your family and friends to join VitalityMobile too.

You can even choose to have your family members on a single bill to help you manage your cellphone bill.

The free calls are subject to a fair usage policy, with a limit of 480 minutes a month. The calls you make to other VitalityMobile members are in addition to the free minutes included on your chosen Straight Up or Straight Up TopUp package.

You get an extra 50% data boost, with at least 100MB extra data each month

You'll get an extra 50% data boost that comes with your Straight Up cellphone package giving 50% more internet use each month to watch videos, use Facebook, download music or just browse the Web. You can also choose to take out an additional data package for your computer or tablet, which will also get the extra 50% data boost.

Local and international calls to all networks and non-VitalityMobile members come at a special rate

Local calls to all networks on any of the Straight Up packages that qualify for VitalityMobile are charged at only 99 cents a minute on per second billing. International calls are also charged from 99 cents a minute on per second billing. And, you'll automatically get the special rates that Cell C offers on international calls from time to time.

* Free calls are subject to a fair usage policy, with a limit of 480 minutes a month. Data boosts exclude all promotional data.

Who may use this benefit?

The main member and every dependant with an active Vitality or KeyFIT membership is eligible for one Straight Up Postpaid or Straight Up TopUp contract with VitalityMobile and one optional SmartData contract.

The VitalityMobile accountholder (the person who pays the bill) must be 18 years or older and agree to a credit check.

What you pay

You pay R29 for VitalityMobile in addition to the monthly subscription for your Straight Up package. This will show on your VitalityMobile bill. This monthly amount is also in addition to your Vitality or KeyFIT premium.

How to join VitalityMobile

Your current cellphone contract is NOT with Cell C i.e. you are currently billed by Autopage, Nashua Mobile, Vodacom, MTN, Virgin Mobile or 8ta:

Simply switch to a Straight Up contract with VitalityMobile.

Step 1 – Plan when to move

Find out from your service provider when your current contract ends (as opposed to when you are due for a phone upgrade):

Service provider	
Nashua	SMS "UP" to 32940
Autopage	Call 0861 23 24 24
Vodacom	SMS CTD to 31050
MTN	SMS CTD to 30630
Virgin Mobile	Call 074 1000 123
8ta	Call 081 180

If your contract is due for renewal, see Step 2 to switch your contract to VitalityMobile.

Otherwise, decide if it is worth ending your current contract by settling the outstanding amount or waiting until the contract ends.

Step 2 – Order your VitalityMobile package and keep your number

Call 084 157 0000 to order your new VitalityMobile package. A VitalityMobile consultant will:

- Help you choose your phone from the latest iPhone, Samsung or BlackBerry smartphones to a Nokia. If you want to keep your current phone, you can switch and save even more with a SIM-only deal.
- Help you pick your package with the minutes, SMSs and data you need. It may help to look at your recent bills to see what you use. You can pick a contract term to suit your budget and select between post-paid and TopUp options.
- Transfer your existing cellphone number when your current contract ends. If you want to activate your VitalityMobile package while you wait for your contract to end, ask the consultant for a temporary number.

Step 3 – Cancel your current contract

As soon as you have confirmed your VitalityMobile order, contact your current service provider to cancel your contract. Typically, you will have a 30-day notice period. Ask them to move your number to a prepaid option to reduce the risk of problems with porting your number.

If you have an existing prepaid number, we can transfer the number to your new Straight Up contract with VitalityMobile.

You have an existing Cell C contract

Simply call 084 157 0000 to add VitalityMobile to your current contract.

Please note: If you use the Cell C network through a different service provider, for example Altech Autopage or Nashua Mobile, you will have to change service providers. Refer to “Your current cellphone contract is NOT with Cell C”.

You want a new contract with a new number

Simply call 084 157 0000 to order your Straight Up package with VitalityMobile.

- Choose your phone from the latest iPhone, Samsung or Blackberry smartphones to a Nokia. If you want to keep your current phone, you can switch and save even more with a SIM-only deal.
- Pick your package with the minutes, SMSs and data you need. It may help to look at your recent bills to see what you use.

The range of cellphone deals you can choose from

You can pick from a full range of cellphones on the following Straight Up packages on post-paid or TopUp:

	Straight Up 100	Straight Up 200	Straight Up 400	Straight Up 800
Monthly subscription (excluding phone)	R100	R200	R400	R800
Plus VitalityMobile fee	R29	R29	R29	R29
Minutes (any network, any time)	100 minutes	200 minutes	400 minutes	800 minutes
SMS or MMS	100 SMSs	200 SMSs	400 SMSs	800 SMSs
Data	100MB + 100MB boost	200MB + 100MB boost	400MB + 200MB boost	800MB + 400MB boost

Please note: VitalityMobile is not available on Straight Up 30 and 50 Postpaid contracts, Straight Up 30 and 50 TopUp contracts, and on prepaid tariffs.

For more information about the packages and to create your own custom deal, visit www.discovery.co.za or call 084 157 0000.

How to keep your number

VitalityMobile will arrange to transfer your number when you order your VitalityMobile package. The number will be transferred automatically to your Cell C contract when your new SIM card is activated.

To make sure this runs smoothly, you need to check the following:

- 1. Is the name of the VitalityMobile account holder the same as the account holder on the existing account?** If this is not the case (for example, your cellphone is in a company name or you are taking the new contract in your spouse's name), the current account holder must give permission for the number to be transferred (ported). Ask the account holder to contact the service provider.
- 2. Are there any outstanding amounts on the account with the current service provider?** You must pay the full amount owed before the number can be transferred.
- 3. Is the current contract due for renewal?** If not, you will have to pay a penalty to the current service provider to cancel your contract early. This penalty also applies when you are in the final months of your contract when you may qualify for an upgrade from them.

When the benefits of VitalityMobile end

VitalityMobile ends automatically if you cancel your Vitality or KeyFIT membership. In this case, your VitalityMobile cellphone package will be moved to a Cell C package without VitalityMobile. You will no longer be able to make free calls to other VitalityMobile members or receive the extra 50% data boost.

You must settle all invoices in full during the term of your VitalityMobile contract. If you do not pay on time, Cell C and Vitality reserve the right to cancel your cellphone or data package and recover the outstanding amounts from you.

Stay in touch

Terms and conditions apply. If you have any questions or need more information about VitalityMobile and a set of the full Vitality rules, please visit www.discovery.co.za and click on Discovery Vitality or call 0860 99 88 77.

In association with

