

## Introducing Emergency HealthID – life-saving technology

The festive season is unfortunately one of the worst times on our South African roads. As year-end celebrations get into full swing, common causes of accidents are as a result of fatigue, reckless driving, pedestrian negligence and unroadworthy vehicles on roads.

In an emergency, seconds can save lives. The sooner emergency staff are able to access your vital information at the scene of an accident, the sooner they can begin treating you. The Emergency HealthID QR code sticker can help emergency personnel access your vital information when you can't speak for yourself.

**This is one of our latest innovations and it forms part of our on-going attempt to provide you with the best of care.**

You will have received your personalised QR code which was accompanied by a complimentary sticker in your Discovery magazine. Alternatively, you can get a copy of your QR code by logging onto [www.discovery.co.za](http://www.discovery.co.za), updating your details and requesting a copy of the QR code under HealthID information to be emailed to you. The QR code needs to be placed on the windscreen of your motor vehicle. When scanned, it contains what we call your Emergency HealthID. Your Emergency HealthID includes important information about you that is needed when you are in any type of accident; Information such as the details of your medical scheme, blood type, next of kin and any allergies.

### **How it works:**

Emergency personnel have been provided with software for their smartphones which allows them, and **only them**, to scan your code and access your HealthID. This means that firstly only **authorised persons** can access your information. Secondly, it enables the paramedics to treat you according to your specific medical condition and overall health state. Emergency health personnel will now be able to identify you much faster, let your loved ones know you've been in an accident and deal with your health requirements the best way possible.

We will also notify you via SMS every time your records are accessed to prevent any type of invasion of privacy. Currently ER24 paramedics have committed to the use of the codes and as more service providers come on board we will update you.

### **Update your details**

In order to make the Emergency HealthID effective in helping emergency personnel access vital information, you need to update your details and that of your beneficiaries by logging onto [www.discovery.co.za](http://www.discovery.co.za)