



Fly to



**AUSTRALIA AND
NEW ZEALAND**

with Qantas

Qantas

What this benefit offers Vitality members

This benefit gives Vitality members discounted Qantas flights to eight international destinations. All trips pass through Sydney.

By using this benefit, you agree Discovery Vitality, Comair and Qantas may share your payment and personal information to administer the benefit effectively.

Who may use this benefit

All Vitality members qualify for this benefit. You must be 18 years or older to make a booking.

If you join Vitality more than three months after joining Discovery Health, Discovery Life or Group Life, there is a waiting period of three months. This means that you must wait three months before you can use Vitality's travel partners. If you add a dependant onto your membership, the travel waiting period will be the same as that of the main member. The dependant will not have a separate travel waiting period.

Example: Sarah joins Discovery in October 2013, but only activates her Vitality membership in February 2014. She has to wait until May 2014 to use the Vitality travel benefits.

What you pay

There is no fee for this benefit, other than the Vitality monthly fee, the price for the ticket and the Vitality booking fee.

How it works

You will only have access to economy or premium economy seats and the discount depends on your Vitality status.

Your discount depends on your Discovery Vitality status at time of your booking:

Blue	Bronze	Silver	Gold	Diamond
15%	20%	25%	30%	35%

The discount does not apply to airport taxes and fuel levies. It only applies to the base fare. Your discount is based on your Vitality status when you book, not when you travel.

Getting started

You can book your flights online at www.discovery.co.za or www.kulula.com. Remember if you make an online booking make sure you are logged in as a Vitality member, if not you will not get your discount. Alternatively you can call 011 921 0490.

If you book your flight directly with the call centre, they will charge you an administration fee. Please ask about these fees when you call.

A choice of eight destinations

You can fly to one of eight international destinations with Qantas. All trips pass through Sydney. The destinations can change at any time. At this time, they include:

- Adelaide (Australia)
- Auckland (New Zealand)
- Brisbane(Australia)
- Christchurch(New Zealand)
- Melbourne (Australia)
- Perth - (Australia)
- Sydney - **direct** (Australia)
- Wellington(New Zealand)

Flights that the discounts apply to

You can only use this benefit for one-way or return flights departing from Johannesburg, Durban or Cape Town, not from Sydney (or any other destination). Vitality members have access to economy or premium economy seats, not business class seats. The discount applies to any publicly available full fare rate and does not include any previously discounted fares or promotions.

There is a limit on the number of tickets you can buy

The limit for this benefit is up to two international economy or one premium economy flight for each member on the Vitality membership, per calendar year. This includes British Airways and Emirates flights that count towards these limits. A booking can be made for a one-way or return trip. One-way and premium economy flight bookings will be counted as two and deducted from your usage.

You may book flights for a maximum of nine passengers as part of one reservation. All passengers need to be Vitality members. Bookings are non-transferable. This means that once you have made a booking in one person's name, you cannot transfer it into another person's name.

The prices can change

Prices for seats on the same flight can be different on www.kulula.com and www.qantas.com (the discount will not apply). The rates change all the time. Vitality is not responsible for any losses that may be experienced because of these price changes.

The fare quoted on the kulula.com website is the fare that you will pay at that point, if you complete the booking. This fare is not guaranteed and can change at any time.

Booking tickets

- Book your flights with Qantas on www.kulula.com or call 011 921 0490.
- You must book at least six weeks before the departure date for all flights.
- The discount applies to all class rates and does not include discounts offered by Qantas (sales classes).
- You might be able to change your booking, depending on the terms of the ticket. There are no discounts to these fees.
- There will be a Vitality booking fee added to all international flights booked through Vitality. This fee includes VAT and is included with the discounted base fare.
- You will be charged a service fee for Qantas flights ticket changes. This fee will be determined by Qantas at the time of the change.
- No full name changes will be allowed at any stage. A few characters may be changed at an additional charge. A new ticket will need to be issued.
- You can only pay for your booking by credit card.
- No international tickets will be issued without a passport number.
- Tickets bought through Vitality cannot be moved over to any other airline. Refunds are dependent on the fare rules and class booked.
- At the check-in counter, you have to show your passport, valid visa and your Discovery membership card.

Bookings for the same flight for non-Vitality and Vitality members must be made separately and may be linked by calling Qantas on 0800 933 025 or 011 589 8386.

Booking for infants

- Infants (younger than two years old) will get a discounted fee of the adult base fare. Passengers travelling with infants in any class are also permitted one carry-bag for infant food and other in-flight necessities or one fully collapsible stroller, as a carry-on item if cabin space is available or else as checked baggage in the hold. Infants must be under the age of two years for the entire journey (not occupying a seat) and pay a discounted fee of the applicable adult fare for the journey travelled. Infants under two years of age at the time of departure and who occupy a seat will pay the applicable child fare for the journey travelled.
- Infants younger than two do not pay a Vitality booking fee. If, however, the infant turns two years old on the return flight, the international travel booking fee will apply.
- A child (older than 2 and younger than 12 years old) will pay a discounted fee of the adult fare (base fare).
- For more information visit www.qantas.com

If you have to book a domestic flight to connect to an international flight

- If you do not live in Cape Town, Johannesburg or Durban, you may book a Vitality British Airways flight or a Vitality kulula.com flight to Johannesburg, Durban or Cape Town separately to the international flight. With this option, if your domestic flight is delayed, you will have to pay extra if you miss your international flight. If you select this option, this flight will contribute to both your international and domestic limits. Qantas will not take any responsibility for delayed flights and missed flights.

Changing bookings and cancellations

You might be able to change or cancel your booking, depending on the terms of the ticket. An administration fee will be charged. The Vitality saving doesn't apply on the extra costs when you cancel or make changes to a booking. The only exceptions the airline will make to costs for changing or cancelling bookings is if the ticketholder cannot use the ticket because of death or hospitalisation. The airline may ask for proof of such an event.

How to pay and get the discount

You can only pay for the booking by credit card. Any credit card will be accepted to qualify for the Vitality discount.

All Qantas terms and conditions apply. Visit www.kulula.com to view these.

Ending this benefit

If your Vitality membership is cancelled, you will still have access to the flights booked while you were a member. However, you cannot book any more discounted flights after your Vitality membership has ended.

Stay in touch

Terms and conditions apply. If you have any questions or need more information about this benefit, please visit www.discovery.co.za and click on Vitality or call 0860 99 88 77. If, for any reason, there is a conflict between rules in this benefit guide and the Vitality Main Rules – the Vitality Main Rules will apply at all times.

Keep up to date with the latest news from Vitality: Download the  Discovery app, follow Discovery Vitality on    (@Discovery_SA) and  (DiscoverySA).