

Your health plan ON THE GO



The Discovery smartphone app puts you fully in touch with your health plan no matter where you are. If your mobile device is with you, so is your plan.

1 An electronic membership card

Now, your phone is also an electronic membership card. So as long as your phone is with you, so are all your details. You are also able to tap on the emergency medical numbers on your card to call for emergency assistance, at any time.



2 Access your health records

With **Your HealthID**, you have access to a full record of all your doctor visits, health measurables, past medicines, hospital visits and when you had x-rays or blood tests. It is all stored in an organised timeline that is easy and convenient to use. If you want to find out what medicine you took in the last three years, there's no better place to look.



3 Take a photo of your claim and send it to us

In an electronic age, you seldom have to submit a claim to Discovery Health. But when you do, we've made it as easy as taking a photograph, which is literally what you can now do. Take a picture of your claim using the camera on your smartphone, and push send. Done.



4 Your medicine delivered to your door

Take a photo of your script and send it to MedXpress with the click of a button. Your day-to-day medicine will be delivered to your preferred address within six hours. When you re-order your chronic medicine using our app we deliver it within 72 hours.



5 Check medicine prices and alternatives

When a doctor writes you a script, you can check out current medicine prices on those medicines, as well as whether there are more cost-effective alternatives available.



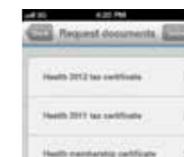
6 Track your claims and medical spend

If you want to track a claim or any of your day-to-day limits (such as optometry or dentistry), this is the quickest and easiest place to do it. You can also view your Medical Savings Account – whether you have funds left, are in a self-payment gap or have reached your Above Threshold Benefit. This puts you in control of your day-to-day spending.



7 Request a document

Need a copy of your membership certificate, latest tax certificate or other important medical scheme documents? Request it on our app and it will be emailed directly to you.



8 View information on your hospital procedure

If you have any unanswered questions about a hospital procedure that is coming up, you'll find the answer in our comprehensive series of medical procedure guides. You can also view a list of planned hospital admissions we have approved for you.



9 Translate your travel cover into one of five languages

Your emergency medical travel cover can be translated into French, Spanish, German, Arabic and Mandarin, which could be very handy if you fall ill or have an accident while travelling overseas and do not speak the local language.



10 Watch our educational videos

One of the easiest ways to stay informed is to watch a movie. That's why we have created a series of short videos to guide you through your cover and to answer some of your most frequently asked questions. So sit back, relax and take in a movie!



Your health plan at YOUR fingertips



www.discovery.co.za

Managing your health plan online is now more convenient than ever. Everything from simply checking your benefits to authorising a hospital admission is now even easier than picking up the phone.

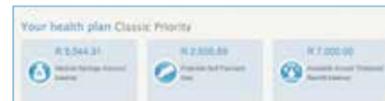
1 A website that responds to your device

Our website has been designed to work on a variety of different digital devices – your computer, your tablet and your phone. No matter what size the screen, the information will always be easy to access and easy to read.



2 Keeping track of your benefits

With all the information you need stored in a central area, keeping track of your available benefits couldn't be easier.



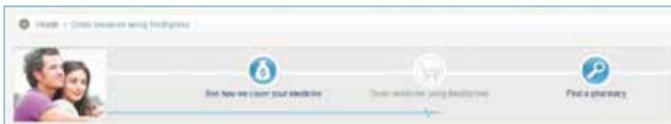
3 Authorising hospital admissions

We are always here if you need to speak to us, but authorising your hospital admission online is just as quick and easy. We guide you through each step and you'll receive your authorisation number there and then.



4 Ordering medicine

We have added to the convenience of our medicine delivery service by enabling you to re-order your medicine online. You can also check out current medicine prices, the extent of your cover on those medicines and if more cost-effective alternatives are available.



5 Finding a healthcare professional

If you need to see a healthcare professional, we make it easy for you to find one who we cover in full. You can filter your search by specialty and area and we will present the results tailored to you.



6 Managing your condition

We guide you through applying for cover for ongoing conditions, such as diabetes and cancer, and provide you with the support and tools you need to manage them.



7 Checking your cover

Want to know how we cover a treatment or procedure? Look no further than the "How am I covered?" tool. The easy-to-use search function trawls through hundreds of records to deliver the information you need, when you need it.

8 Keeping track of your claims

If you've missed an email confirming payment or if you simply want to view a summary of your claims, you can find all the information you need securely stored on our website.



9 Having a baby

You have enough to worry about when you are pregnant, so we have made things easier by providing you with everything you need to know about your medical cover. You can do everything from registering for Discovery Baby to authorising your child's birth.



10 Accessing important documents

If you have ever had one of those moments when you are frantically trying to remember where you have stored a secure document, you will appreciate our always ready and available document store, which houses anything from a tax certificate to an application form.

11 Vitality

Make use of Vitality's suite of tools to help manage your health and wellness goals in the short, medium or long term:

- Get to grips with your health by doing your Vitality Health Review
- Engage with our online articles
- Set health and wellness goals
- Earn points for online activities
- Improve your status
- Learn how to "Get to Gold"

LivingVitality – equipping you to take charge of your health

- Plot exercise routes in your area and map your runs, walks or cycles
- Use a number of fitness devices to earn Vitality points every time you exercise
- Join and create communities
- Set up and participate in challenges with your friends
- Track your calories, and get the meal plans and recipes right for you
- Get the help and advice you need to manage your chronic condition

12 Other Discovery products

If you have other Discovery products such as investments, a life policy, short-term insurance or a DiscoveryCard, everything you need to make the most of them is available on our website. We want to put you in charge of your Discovery products and make sure that we put the right information and tools in your hands in order for you to do so.