



UCT DISCOVERY HEALTH MEMBERS



2017 ANNUAL RENEWAL

DEADLINE

MONDAY

28 NOVEMBER 2016

Return your

Option Change Form

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If you are moving to a KeyCare Plan or upgrading from KeyCare Core to KeyCare Plus include the

KeyCare Form



2017 ANNUAL INCREASES

Our annual renewal period for the Discovery Health membership has begun. Discovery Health has announced their annual increase and benefit updates for 2017.

As from 01 January 2017 there will be a 9.9% increase across all plans with the exception of Coastal Core (14.9%), Executive and Comprehensive (11.9%) and Coastal Saver (7.8% with a reduction in MSA from 25% to 20%).

Information on the plan, rates and benefit updates are available on the UCT HR website at:

<http://www.hr.uct.ac.za/hr/benefits/healthcare/discovery#2017>

PLAN SELECTION ASSISTANCE

Contact the PSG member consultant, Danica Bowran, to book an appointment for individual assistance and advice on your plan selection

Email: danica.bowran@psg.co.za or uct.diannewilson@psg.co.za

Cell: 084 611 9977

Tel: 021 650-5682

Click on the link to review [highlighted changes for 2017](#)

KEYCARE INCOME CATEGORY CHANGES

(based on Total COE)

KEYCARE PLUS & KEYCARE CORE
R 11, 551 +
R 8101 – 11, 550
R 0 – 8, 100

GENERAL INFORMATION

Travel Insurance (International SOS Emergency & Africa Benefit)

- Discovery Health covers members to a maximum of 90-days from date of departure from SA (all plans excluding KeyCare).
- The benefit must be activated prior to departure.
- Contact the scheme on 0860 99 88 77 or online at www.discovery.co.za.

Sabbatical Leave

- UCT academic staff who wish to cancel their membership for the duration of their sabbatical leave may apply for new membership without underwriting conditions within 30-days of their return to South Africa.
- This application must include confirmation of the period and purpose of the sabbatical leave and passport copies of the exit and entry stamps.



Plan changes during the year

- Only downgrades are permitted during the year, subject to plan rules.

MSA – clawbacks & payouts

(when downgrading or withdrawing dependents)

- Where claims exceed the revised MSA, the difference must be repaid to the scheme.
- If downgrading to a Core or KeyCare plan, any MSA balance owed to the member will be paid out after 5 months to allow for valid claims to be received and processed by the scheme.

Children turning 21

- Discovery Health will notify the main member of the child dependent's change in status to adult dependent.
- The premium increase is effective from the 1st of the month following the 21st birthday.
- The dependent may remain on the cover if financially dependent on the main member. The dependent withdrawal form is available on request.
- Assistance is provided to move the dependent to an individual Discovery Health membership.

Chronic Illness Benefits

- Apply to register your chronic condition to be funded from the Chronic Illness Benefit. Scheme rules for entry criteria and funding apply.
- The application form is available online <http://www.hr.uct.ac.za/hr/benefits/healthcare/discovery#2017>

ONLINE ACCESS TO YOUR HEALTH PROFILE

- Register as a user at www.discovery.co.za
- Update your contact information and claims refund banking details.
- Track claims, access tax certificates, activate travel insurance benefits and more.
- Vitality members: activate programs, join health groups, complete the personal health assessments, monitor points and status levels.



MEMBERSHIP MANAGEMENT AND ASSISTANCE

- Any changes to your plan or membership must be submitted in writing to our office by no later than the month prior to the change taking effect.

Email correspondence is accepted and forms will be provided.

- **These changes include** addition or withdrawal of dependent, Vitality activation or cancellation, plan changes, or anything affecting your premium.

YOUR HEALTHCARE CONTACTS		
PSG MEMBER CONSULTANT	UCT HEALTHCARE SPECIALIST	UCT HEALTHCARE BENEFITS SECRETARY
Advice on benefits or plan selection; Discovery Health enquiries and claims escalations; Chronic Illness Benefits (CIB) registration, and more.	All changes to your membership and plans that affect your premiums; banking and personal details updates. These must be directed in writing. Notice periods apply to all changes.	General enquires and requests for forms.
<p>Danica Bowran</p> <p>Tel: 021 650-5682 Cell: 084 611 9977 Email: Danica.Bowran@psg.co.za</p> <p>(Emails sent to Dianne Wilson, UCT.DianneWilson@psg.co.za, will be received and actioned by Danica)</p>	<p>Debra de Gouveia-Meyer</p> <p>Tel: 021 650-4001 Fax: 021 650-2968 Email: Debra.DeGouveia-Meyer@uct.ac.za</p>	<p>Gaynor May</p> <p>Tel: 021 650-3519/4001 Fax: 021 650-2968 Email: Gaynor.May@uct.ac.za</p>