



2017 Ambledown Claims Procedure

How to claim

Ambledown claims must be submitted to your NMG Consultant (claims must be submitted by no later than 6 months from date of incident)

The following documentation must be submitted to the NMG Consultant:

- ▶ Ambledown Claim Form
- ▶ A copy of the hospital account or the claims statement from the medical scheme reflecting the hospital event must be submitted as proof of admission.
- ▶ All medical practitioner accounts
- ▶ Current Medical Scheme Membership Certificate (copy of the membership card is **not** accepted)

Please complete the Ambledown Claim form with the relevant documentation and return it to:

Postal Address: NMG Consultants and Actuaries
Attention: Lionel Joe
PO Box 3950
Tyger Valley
7536

Fax Number: 0866 673 683
E-mail Address: ljoe@nmg.co.za



The average turn around for a fully completed claim (all documentation attached and correct) is 15 working days. Please note that should any documentation be missing, this will delay the claim processing and extend the turnaround time.

Contact details

Enquiries should be addressed to your NMG Consultant at:

Dominique Ortone/Lauren Giles /Lionel Joe

Tel: (021) 943 1800
Fax: (021) 943 1803
E-mail: uct@nmg.co.za



NMG Healthcare